

DonationXchange Privacy Policy

Our Commitment to Privacy

We recognize your privacy is concerning to you; as such Snap Solutions, LLC, a limited liability company that owns and operates the www.DonationX.org website and utilizes DonationXchange as its product name, (hereafter referred to as “DonationXchange”) and our partners value and respect the privacy of the organizations and individuals that utilize our services. We are committed to providing a safe and secure processing platform. Therefore, we do not disclose, share, sell, or trade information about your unique visits to DonationX.org or the information that you may provide such as your name, address, e-mail address, or telephone number, to any outside entities beyond those required to complete the information exchange that you initiate. We will release personal information, if necessary, in order to comply with valid legal processes such as a search warrant, subpoena, or court order.

Policy effective as of July 31, 2013, until replaced.

Safe Harbor

As a part of our commitment to privacy, DonationXchange complies with the U.S.-EU Safe Harbor Framework and the U.S. – Swiss Safe Harbor Framework, as set forth by the U.S. Department of Commerce. The Safe Harbor Frameworks, which were developed in consultation with the European Commission and the Federal Data Protection and Information Commissioner of Switzerland, consists of principles to which we adhere. For more information on our certificate, consult <http://www.export.gov/safeharbor>.

How DonationXchange Collects Your Personal Data

DonationXchange does, in attempt to serve you better, collect limited technical information about your computer. This may include your TCP/IP address, your browser type, and your domain. Such data is used only for DonationXchange team members to monitor and maintain system performance and uptime, as well as technical issues that may need attention.

Cookies

Cookies are small text files that are stored on your computer’s browser directory or program data subfolders. Cookies may be created when you use your browser to visit a website that uses cookies to keep track of your movements within the site, help you resume where you left off, or remember your registered login, theme selection, preferences, and other customization functions. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to accept cookies, you also have the ability to later delete cookies.

Information Collected

Data collection is limited to that information which is necessary to deliver our services. DonationXchange receives information directly from account holders and account administrators, either in person, by telephone, or electronically.

Information that we collect may include some or all of the following:

- Personal or business contact information
- Proposal information, including donation, sponsorship, and grant
- Information that you provide on other questionnaires and custom forms

The type of data we collect is determined by the role of the end user. The data may include one's name, email address, HR assigned employee number, full information about a 501(c)3 organization or corporation (including historical data), and any other information provided on our questionnaires and forms. All requested information is utilized by DonationXchange members to effectively process grants, donations, or transactions to completion. Other than the afore mentioned computer use data (TCP/IP, Browser, etc.), none of the data collected will be used in any way for DonationXchange advancement.

Choice/Opt-Out

We communicate with end users on a periodic basis via email or phone to resolve or investigate customer service issues. We may also email end users to confirm philanthropic activity, and to send notices and other disclosures as required by law. Generally, users cannot opt out of these communications. However, either DonationXchange or your company's Human Resources department may assist you in updating your contact status, if applicable.

Retention of Information Collected

DonationXchange retains necessary personal information as long as it is needed to fulfill the purposes for which it was gathered or as required by applicable laws, regulations, or client specific data retention requirements or policies.

Data Security

DonationXchange safeguards your data by maintaining extensive security of electronic and physical data and information. Our employees can only see limited information necessary to assist you with our web portals. We will maintain the highest levels of data retention available in the industry. Among other safeguards, your information is protected via SSL (Secure Sockets Layer). This measure of protection is used by many e-commerce sites and financial institutions worldwide to keep your information as secure as possible. Any third party contractors that we

work with in providing your services must adhere to the best security processes available for their industry.

Children's Privacy

DonationXchange is not intended for use by those under the age of 13. If we learn that we have collected personal data from a child under the age of 13, we will quickly assess the appropriateness of retaining this information in our system. As DonationXchange clients may be providing grants or scholarships to children of any age, such information may be deemed necessary when said information is provided by a consenting adult over the age of 14.

Third Party Transfers

DonationXchange may provide your information to a third party entity in connection with decisions to buy, sell, assign or transfer all or any portion of this Website to said third party entity. Maintaining security for all personal information we store would be factored into all decisions of such change, hence any such third party would agree to treat your information in accordance with this Privacy Policy.

Changes to Our Privacy Statement

DonationXchange reserves the right to change this Privacy Statement as deemed necessary or appropriate. We will publish any changes to this statement via our website. We encourage all users to periodically review the Privacy Statement to keep informed of any updates.

Consent

By using this website, you consent to the collection and use of the information as laid forth in this Statement.

Inquiries, Access, & Revisions to Your Personal Data

DonationXchange relies on you to keep the personal data you provided up to date and accurate to the best of your abilities. If you are a registered user, you may make these changes yourself online via the same portal that you entered the data initially.

Questions regarding this Privacy Statement should be directed to our DonationXchange Security Director at security@donationx.org or by mailing to DonationXchange Security Director, 118 N. Clinton Street, Suite 301, Chicago, IL 60661.